

# **Agenda**



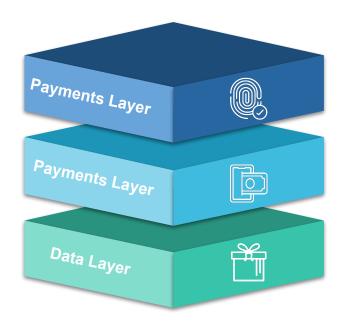
AA The Who, What, Why and When of the new framework for information sharing

Reimagining fintech across lending, personal finance, & advisory based on AA Sahamati
An industry alliance for the account aggregator ecosystem

## The big picture



# India Stack has three foundational layers



#### **Identity Layer**

Giving every resident a unique ID and enabling them to prove "I am who I claim to be"

#### **Payments Layer**

Allowing anyone to pay anyone else! interoperable, fast and cheap - not just smartphones.

#### **Data Empowerment**

To enable secure sharing of data

- Aadhaar
- → eKYC
- → eSign
  - Unified Payments Interface
- → Aadhaar Payments Bridge
- Aadhaar Enabled Payment Service
- Consent Artefact
- → DigiLocker
- → Account Aggregator

## Data Empowerment: Account Aggregator



Account Aggregator (AA) is the

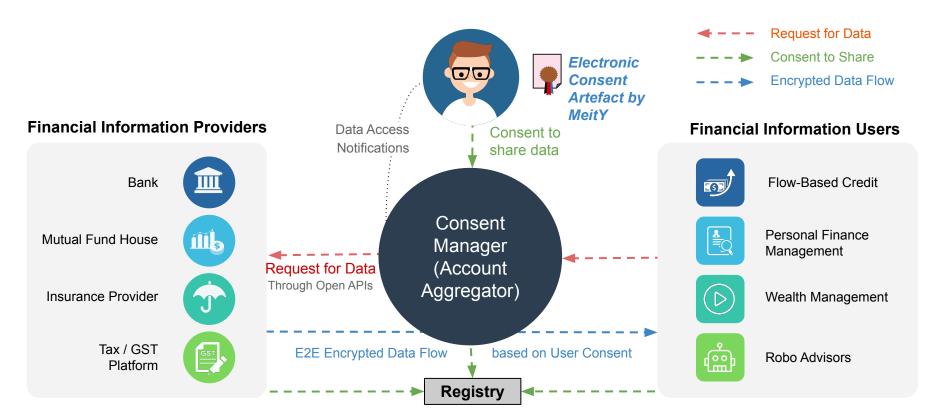
It was created through an inter-regulatory decision by

- Reserve Bank of India (RBI)
- Securities and Exchange Board of India (SEBI)
- Insurance Regulatory and Development Authority (IRDAI)
- Pension Fund Regulatory and Development Authority (PFRDA)

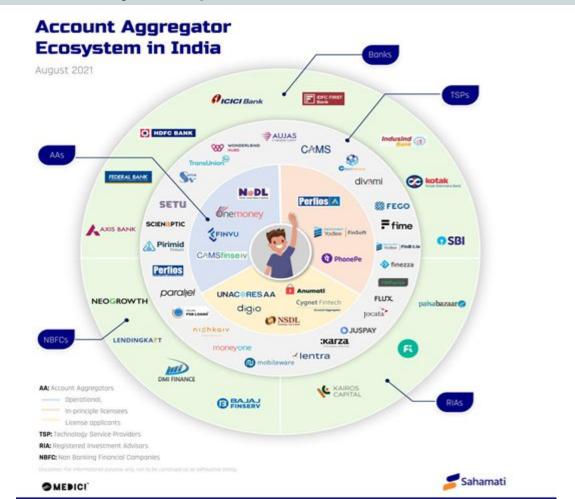
- ✓ It comes under a new class of Non Banking Financial Company (NBFC-AA) approved by Reserve Bank of India (RBI), to manage consent for financial data sharing. RBI licenses the AA
- Technical Standard of AA are defined by Reserve Bank of India Information Technology (ReBIT). Entities in the AA ecosystem have to be registered/regulated by atleast one of the aforesaid regulators

# The Account Aggregator will facilitate consented sharing of financial information in real-time





# The first wave.....early adopters!

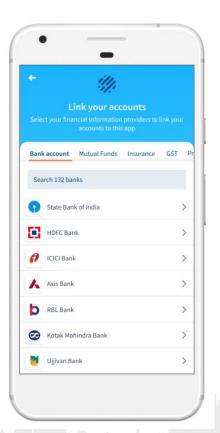


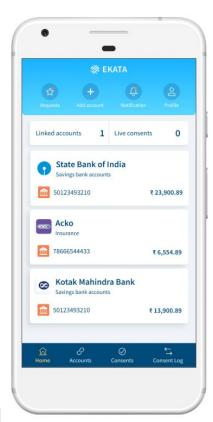
## The data-sharing experience of tomorrow

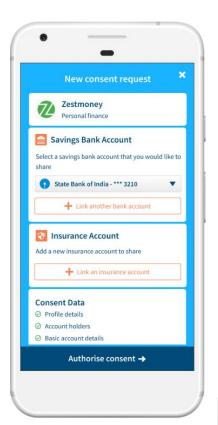


#### Easy UX, accessible to most people, and with auditable consent









## **User Journey Demos**



- 1. AA App Demo <a href="https://marvelapp.com/1gi3bg9g">https://marvelapp.com/1gi3bg9g</a>
- 2. FIU App Demo <a href="https://marvelapp.com/55g8gd6">https://marvelapp.com/55g8gd6</a>
- 3. AA use cases video

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### Use cases and benefits



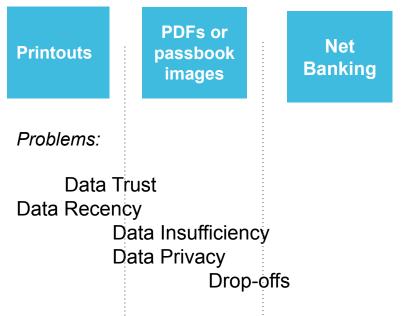
The categories of use cases that are being rolled out, commensurate with data availability in AA

CASA, TD, RD	+	GSTN, Credit Cards		<ul> <li>Insurance,</li> <li>Pension Funds,</li> <li>Securities</li> </ul>
Automation in CASA data collection in omni-channel, omni-product loan origination				
Continuous account monitoring for early warning signals in loan maintenance	/ Cash-fl	ow Lending		ored financial ducts
Data-driven PFM features for customer engagement	Budget alerts	ing advice, spen	d Inve	estment advice

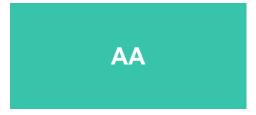
# Loan Origination: enhancing risk management



Current bank statement collection processes are fraught with inefficiencies: AA solves for these



The current process is framed as a choice between Automation and Risk, leading to manual processes, high TATs or lesser TATs but high risk



#### Solutions:

- Digitally-signed, machine-readable data
- API-driven, data-pull based on FIU's consent request
- Aggregated multi-month, multi-account data
- Encrypted end-to-end
- Standards-driven connectivity infrastructure

Standards-driven automation leads to the artificial TAT vs risk divide to be bridged significantly, leading to better risk, better TATs, better UX and higher coverage

# Loan Monitoring: enhancing risk management



Footprint of account monitoring process restricted: AA enables better Early Warning Systems

#### Operationally-intensive

Investment into monitoring subject to risk-appetite based on:

- Purpose
- Ticket-size
- Tenure
- Collateral

Limited ability to easily ramp-up monitoring frequency contextually (e.g. COVID-related)

#### Digitally-enabled-via-AA

Continuous monitoring possible through

- AA-enabled recurring consent
- Standard API infrastructure
- Single pipe to multiple FIPs

Enables ability to embed an EWS score into the lenders' dashboard

## Loan business Impact



#### The impact of AA infrastructure on trade-off decisions driving business processes

#### **Portfolio Growth**

#### Expansion to NTB, NTC segments

Availability of trusted, high-quality data will enable "shifting of the needle" towards New-to-bank and New-to-credit borrowers (for e.g. for unsecured personal loans)

#### Better TAT, customer experience

Shifting of costs from data collection to data processing will enable lower TATs and competitive service differentiation

(for e.g. auto loans, MSME loans)

#### **Cost optimization**

#### Manual-to-digital conversion

Availability of machine-readable data reduces costs of conversion and storage of paper/PDF/images

#### Costs of rework

Availability of data directly from source through APIs reduces errors, customer support, repeat processes

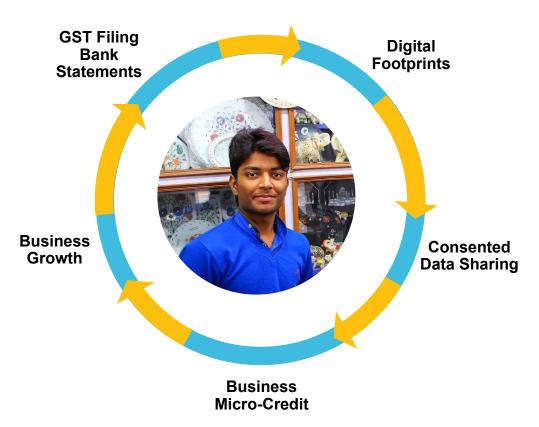
(for e.g. home loans, SME loans)

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## Reimagining Lending: OCEN and AA



Imagine loan approval for MSMEs in minutes based on data shared with consent!



Reducing frictions & cost of gathering data for underwriting can bring Loan Decision down to minutes!

With AA, new cash flow-based loan products could be designed: credit based on income & behaviour, not assets.

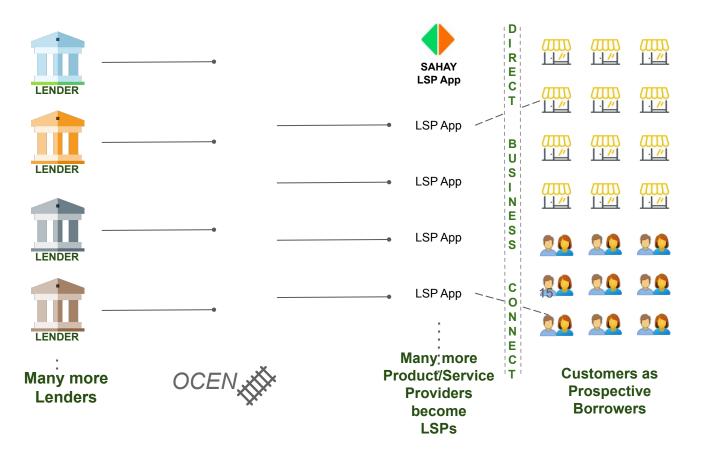
Mohan can share with a Bank or NBFC:

- His GST returns
- His Bank account data
- His Home Loan repayment record

## **OCEN:** Open Credit Enablement Network



Open standards based network to accelerate access to affordable, formal credit



## **OCEN:** SAHAY, First LSP



Just like BHIM was a reference app for UPI!

# Working Capital Loan High-Trust Invoice Financing





**SAHAY** GeM SAHAY GST

# **Instant Payment Transactions Enabled by a unified API**



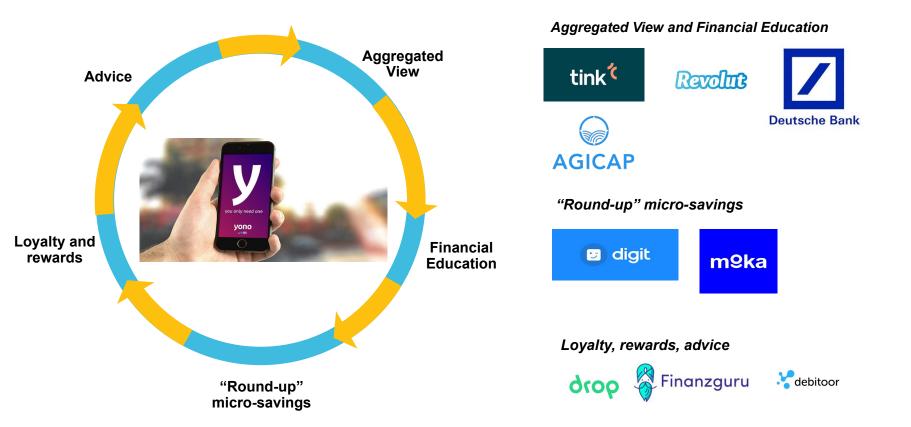


## PFM: Actionable Insights through bank account analysis



AA-led data-driven features can power customer convenience and new services

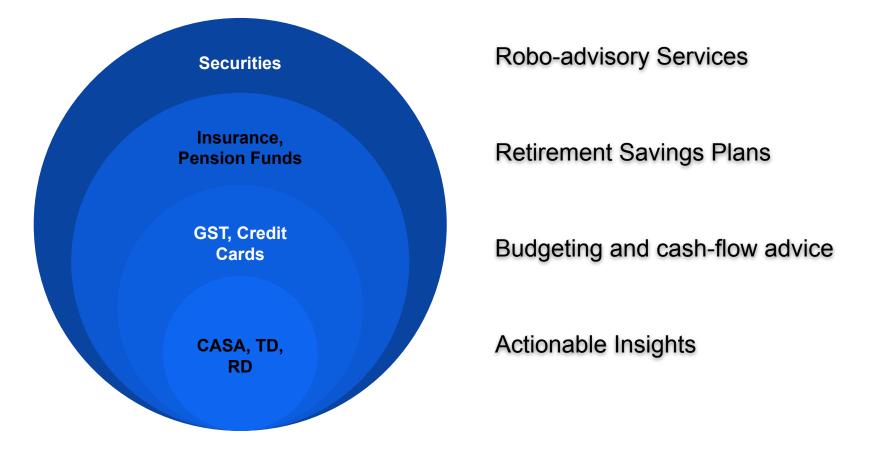




## PFM: Multi-tiered advice through account aggregation



AA-led data-acquisition across financial instruments can power advisory services



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## **DigiSahamati Foundation**



#### It is an Industry Alliance for the AA Ecosystem

### Registered as a Section 8 Company (Not for Profit)

- ADOPT: Drive Awareness & impactful adoption of AA
- ORCHESTRATE: Fair playground via Standards, Certification, Code of Conduct & Harmony
- **INNOVATE:** Raise the bar via Collective Innovation



#### **Education**

Workshops

Masterclasses

Hackathons

Blogs



#### **Governance**

**Tech Collaboration** 

Legal Framework

Reciprocity Model

**Economic Model** 

Dispute Resolution



#### **Technical**

Central Registry

**Token Service** 

Encryption Library

**SLAs** 

Spec Extensions



#### **Certification**

**API Standards** 

Customer Onboarding\*

Security and branding\*

Data Governance\*

## Industry alliances play a key role in driving public tech standards



Standard Setters

**IEEE** 802.11



**Industry** alliances









## **Next Steps**



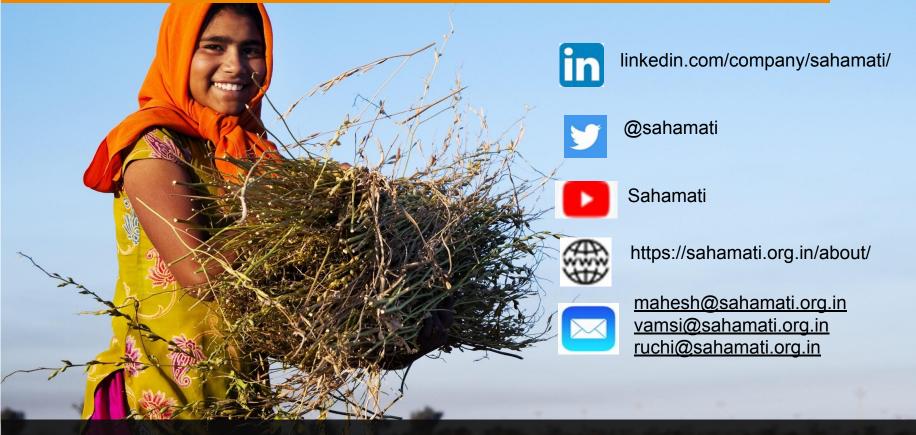
Every participant, be it an FIP, FIU or an AA, can onboard itself into the Sahamati AA Ecosystem

- 1. Become a **member** of the Sahamati AA ecosystem by agreeing to and accepting the Sahamati AA Ecosystem Participation Terms in the manner specified.
- 2. Be ready with its **technical implementation** of the AA Technical Standards, as relevant to the role (FIP/FIU/AA) you wish to play in the Sahamati AA ecosystem.
- 3. Be ready with its technical implementation to **integrate** Sahamati Technical Services (such as the Central Registry APIs, Token Service APIs) as relevant to the role.
- 4. **Test** the technical implementations using UAT environments for access to Sahamati Technical Services and AA Sandboxes (relevant only for FIP / FIU participants).
- 5. Undergo the **Certification** process, as defined in the Sahamati Certification Framework.
- 6. Once certified, gain **access** to the production environment of Sahamati Technical Services and other participants in the Sahamati AA ecosystem.

Details of Technology Service Providers, AA sandboxes, Sahamati Technical Services, UAT environment and Sahamati Certification Framework can be found on Sahamati website. You can also write on <a href="mailto:services@sahamati.org.in">services@sahamati.org.in</a> for more information.

### Sahamati coordinates for latest AA development





**THANK YOU**